

Penn Behavioral Health vs EAP

Employee Assistance Program

- 1-888-321-4433
- Referral may be initiated by the individual, family, or work organization
- Client is the individual as well as the work organization
- Assessment and/or brief treatment
- Not responsible for treatment plan
- Scope of work /number of sessions is determined by the organization
- Client must complete intake for coverage
- No cost to client

BH Benefit

- 1-888-321-5533
- Referral is initiated by the individual, family, friend, or concerned third party Client is the individual and/or the family
- Treatment can be outpatient and/or facility based
- Treatment is specialized to address the needs of the individual and family
- The provider and client set scope of work and treatment goals together
- Client and/or family call for guidance
- Provider and/or Facility call for preauthorization
- Payment of co-pay is made between client and provider when applicable